

Marshall

BROADCAST & **PRO AV**

Firmware Update Instructions (CV503, CV506, CV344, CV346, CV380)

Listed below are detailed instructions on how to upload new camera firmware to Marshall CV503, CV506, CV344, CV346, CV380 camera models.



1. Download Folder Files to your desktop, named “Download Latest Firmware” (firmware .bin file) and “Update Tool” (application).
2. Load the firmware Upload Tool app named “Camera_Firmware_Update_Tool”
3. Plug camera into power source, so Camera is ON and red-light indicator is illuminated.
4. Source a micro-USB cable (standard USB A-type to micro-USB B).
5. Plug in micro-USB side to the Service Port on rear panel of the Camera.
6. Plug in standard USB side to computer or PC used to update firmware.
7. Open the Update Tool and select COM port used and push **OPEN**.
8. Push Browse button to find firmware “.bin” file downloaded to your desktop and select the firmware file (associated with model updating).

****Make sure firmware FILE matches camera MODEL updating.**

9. Start firmware update by pushing **Start** and firmware will start updating.
10. When update is completed it will show **FINISH** below progress line.
11. Remove USB micro cable from Service Port on rear camera
12. Please note on the first reboot after firmware update, there might be no images on screen for about 1 minute while it’s booting new firmware.
13. Leave the camera on for 1 minute in normal operation.
14. If the firmware update is successful, an image will display onscreen.
15. Adjust camera back to preferred resolution from default (1080p30fps).
16. Check the firmware version from OSD menu under SETUP > SYSTEM INFO to make sure firmware version is the latest version attempted to upload.
17. If you have any questions, please feel free to contact Marshall Camera support at 800-800-6608.

